

## **CANADA.**

If your Personal Data is processed in Canada, you may exercise your rights as the data subject according to the Personal Information Protection and Electronic Documents Act (PIPEDA or the "Act") or any other Act that updates, extends and/or replaces it. This Act applies within Canada, with the exception of the provinces of British Columbia, Alberta and Quebec. These provinces are exempt from the application of this statute since they have in their local regulations. However, such regulations are very similar to what is stipulated in PIPEDA.

By accepting this Privacy Policy, you accept the processing of your Personal Data and acknowledge that your Personal Data may be transmitted and/or transferred to other countries in which we operate, which may have different Personal Data protection regulations than those established in Canada. In these cases, the Companies will apply the provisions stipulated in this regard and according to the local regulations that apply to Personal Data.

As the data subject, the Canadian PIPEDA Personal Data Protection Law entitles you to the following rights:

- Right of access to your Personal Data;
- Right to request the correction or addition of your Personal Data;
- Right to challenge compliance and file complaints about the company's policies and procedures regarding Personal Data;
- Right to withdraw consent and file complaints with the Personal Data Protection authority.

Data subjects may also reject the option to receive any type of information about the Companies' services when they are asked for an e-mail address or electronic contact address, at any time, and may unsubscribe from the information services for which they have signed up.

Requests to exercise your rights will be answered to by the Companies within a maximum of thirty (30) calendar days from receipt of your request. This period may be extended for another thirty (30) days under specific circumstances, as stated in the regulations.

You can exercise your rights by sending a request to the e-mail address [habeasdata@avianca.com](mailto:habeasdata@avianca.com). Likewise, you may also exercise your right to submit a complaint before the corresponding authority, through the Office of the Privacy Commissioner of Canada.