

aviancadirect functionalties by connection



Shop

Capabilities ARMI	Functionalties	Aviancalink* (NDCAPI)	IATA B2T	IATA NDC
Shop for flights	Roundtrip search	✓	✓	✓
	One-way search	✓	✓	✓
	Cabin search	✓	✓	✓
	Low fare search	✓	✓	✓
	Time window search	✓	✓	✓
	Flight search by preference	✓	✓	✓
	Availability and flight information	✓	✓	✓
	Multiple passegers (up to 9)	✓	✓	✓
Shop for or with ancillaries	First, second and thrid baggage	✓	✓	✓
	Baggage up to 23kg and 158cm	✓	✓	✓
	Carry on baggage	✓	✓	✓
	Sport equipment (ski, golf, buceo,surfboard, windsurf, kite surfboard)	✓	✓	✓
	Surfboard up to 32kg	✓	✓	✓
	Pet in cabin	✓	✓	✗
	Pet in flight	✓	✓	✓
Seat options	Seat map and seat selection	✓	✓	✓
Special services (non-chargeable)	Blind, deaf, emotional support, medical assistance, wheelchair	✓	✓	✗
Multi City/ open jaw Itineraries Returns flights operated by other airlines	Open jaw	✓	✓	✓
	Multi-destination	✓	✓	✓
	Codeshare flights search	✓	✓	✓
Personalize Offers Based on Passenger Type, Loyalty Programs or Other	Type of passenger (ADT/CHD/INF/DIS**/SRC**)	✓	✓	✓
	Corporate discount	✓	✓	✓
Construct bundled offers	Upsell/Bundles	✓	✓	✓
Offer conditions and restrictions	Fare conditions and restrictions	✓	✓	✓
Airline offers with localization	Currency and language conversion	✓	✓	✓
Rich media included in offers	Rich content	✓	N/A	✗

Pay

Capabilities ARMI	Functionalties	Aviancalink* (NDCAPI)	IATA B2T	IATA NDC
Pay using settlement platform	Cash payment	✓	✓	✓

Pay using customer card	Credit card payment (according to market)	✓	✓	✓
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Order

Capabilities ARMi	Functionatilities	Aviancalink* (NDCAPI)	IATA B2T	IATA NDC
Cancel full order	Void tickets	✓	✓	✓
Order creation with instant payment	Issuance of docs. E-TKT	✓	✓	✓
	Issuance of docs. EMD			
Create order without Payment	Time limit (deferred payment)	✓	✓	✓
Seller-Initiated change to an order requiring a reshop	Voluntary changes (Dates/fares/route changes allowed)	✓	✓	✓
Notification of airline Initiated changes on an order	Involuntary changes notification	✓	✓	✓
Order information upon request	Check order information	✓	✓	✓

Setup

Capabilities ARMi	Functionatilities	Aviancalink* (NDCAPI)	IATA B2T	IATA NDC
Sandbox testing environment	Sandbox	✓	✓	✓

Others

Capabilities ARMi	Functionatilities	Aviancalink* (NDCAPI)	IATA B2T	IATA NDC
	Form of payment EMD	✗	✓	✗
	Groups procedures	✗	✗	✗
	Tax information	✓	✓	✓
	User management	✓	✓	✓
	Access permissions	✓	✓	✓
Others	Involuntary and voluntary refunds (1)	✓	✓	✓
	Voluntary refunds (2)	✓	✗	✓
	Sales Report	✓	✓	✓
	BSP Report (3)	✓	✓	✓
	ARC Report (3)	✓	N/A	✓
	Split PNR	✓	✓	✓

✓	Available
✗	Subject to development
N/A	Not Applicable
*	Except in CO market
**	Type of passenger DIS available for EC market / SRC available for EC and PA market
Others	1.Through BSP/ARC 2.Automatic through NDC UI 3.Exchanges / VOID / Refund

Find out more about the **development of our Capabilities** in the Airline Retailing Maturity (ARM) index certification

